



BULKY TRASH CHANGES

The City of St. Peters provides free bulky trash collection for residents who schedule service at least two business days in advance of their bulky collection dates. We've made a few changes to bulky waste collection in 2021 so that we can provide the best possible service and keep your utility rates as low as possible. Changes include:

- You'll be charged a minimum of \$50 if you set out an excessive amount of trash for bulky pickup. The maximum amount that can be set out for bulky collection is 3 cubic yards—approximately the amount that can fill the bed of a pick-up truck.
- If you set out bulky trash without scheduling service at least two business days in advance, it will not be picked up on your subdivision service date. You will then have two options:
 - You can have the bulky items *picked up for a minimum fee of \$50*; or
 - You can *bring your bulky trash back from the curb* and schedule pickup for your next service date.
- You'll have two available subdivision bulky collection dates per year for your household (reduced from four times per year). You still need to pre-register for service at least two business days in advance.

Why are there charges for too much bulky trash and unscheduled bulky trash?

We plan our manpower, equipment, and bulky collection routes based on the addresses that are scheduled. And, we contact scheduled customers if there's a change in guidelines or service. By both a) scheduling your bulky collection on your subdivision's service date, and b) avoiding excessive amounts of bulky items, you help us provide quality and efficient service.

If we have to collect bulky trash from unscheduled addresses—or if people set out excessive amounts of bulky trash—that delays our service for all of our customers. Additional stops and excess volume cause inefficient and more costly service, which could lead to costing all of us more for our trash collection services.

By adding charges for excess or unscheduled bulky service, we hope to discourage those practices and recover the extra costs we may incur due to overtime and inefficiency.

Why switch from four to two bulky collection dates per year?

We believe this level of service will meet our residents' needs while keeping costs low for all of our customers. We've found that only 3 in 10 St. Peters households schedule bulky trash service on an annual basis. Of those people who do schedule bulky service, 9 in 10 households use the service only once or twice a year. The change will serve our customers' needs and help us meet our goal to provide excellent service at the lowest cost possible.

AVOID a \$50 FEE and a HEADACHE:
Always pre-register at least two business days in advance of your subdivision's Bulky Trash collection date!

Get the **STP COLLECTS** app for **BULKY PICKUP SCHEDULING**—including Trash Day reminders!

Get the **FREE** app at www.stpetersmo.net/Trash.



DON'T set out small items for bulky pickup.

EXCESSIVE AMOUNT:
The amount of bulky trash here would not fit in the bed of a pickup truck. Excessive bulky costs a minimum fee of \$50.



Acceptable amount and type of bulky items for pickup.

What is bulky trash?

Items too large to fit inside your trash cart.

What items can I set out for bulky collection?

Furniture, TV sets, doors, mattresses, swing sets (disassembled), furnaces, and appliances without Freon, such as stoves, water heaters, washers, dryers, and dishwashers. **Tape all items with glass such as shower doors, windows and mirrors, and place those glass items in a separate pile.** You may also set out brush (unbundled) less than 8 feet in length and paper yard waste bags **in a separate pile.**

How much bulky trash can I set out for collection?

The maximum is 3 cubic yards—approximately the amount that can fill the bed of a pick-up truck.

How do I schedule bulky pickup?

Never place bulky trash at your curb without pre-registering. Schedule bulky pickup with the STP Collects App or online at www.stpetersmo.net/bulky, or call 636-970-1456, **at least two business days in advance of your collection date.** For example, register by Friday if your service is on Tuesday, or by Monday if service is scheduled for Wednesday.