



CITY OF ST. PETERS VOLUNTEER OPPORTUNITY

POSITION TITLE: 370 Lakeside RV Camp Ambassador

DEPARTMENT: Parks and Recreation

GENERAL STATEMENT OF DUTIES:

Under general direction, this individual will perform various customer service tasks on-site at 370 Lakeside RV Park during camping season.

ESSENTIAL FUNCTIONS:

Serves as customer service ambassador to RV Park customers greeting guests, answering questions, providing general information, directions, and directory resources.
Routinely tours park grounds and recreational facilities and makes positive public contacts and gives assistance or direction as necessary to enhance the enjoyment of visitors.
Refers park maintenance situations to appropriate city staff.
Refers potential violations or emergency situations to appropriate city staff.
Documents requests and suggestions from park patrons/campers for city staff response/action.
May assist with minor problem resolutions.

STANDARDS:

Ability to establish and maintain a positive relationship with the general public and facilitate the quality experience of park patrons.
Ability to establish an effective working relationship with staff.
Ability to make decisions on appropriate action to take based on situation.
Ability to perform effectively outdoors with interruptions and limited privacy.

MINIMUM REQUIREMENTS:

Must be 18 years of age or older.
Must remain on-site for volunteer assignment in own RV or tent.
Must be a U.S. citizen or lawfully authorized alien.
Must be able to walk parks grounds where there is no pavement and terrain is not level.
Required to be outdoors for extended periods of time in all weather conditions.
Friendly and outgoing personality.
Minimum 10 volunteer hours with the City prior to service

DESIRED QUALIFICATIONS:

Enjoy working outdoors.
Experienced camper or RV traveler.
Knowledgeable about city amenities and local resources.
Knowledge of local outdoor environment.

TIMES NEEDED:

5 p.m. Friday through 3 p.m. on Sunday for regular weekends.
5 p.m. Friday through 3 p.m. on Monday for holiday weekends.

LOCATION:

370 Lakeside Park RV Camp Site

REPORTS TO: Director of Park Operations or designated staff member